



Republic of North Macedonia

**Ministry of Finance**

- Customs Administration-

## Questions and Answers No.1

**GrantEU/SE\_01**

**Deadline for submitting tenders: 07/04/2026**

**Deadline for request of clarifications from the Contracting Authority: 17/03/2026**

**Last date on which clarifications are issued by the Contracting Authority: 30/03/2026**

QUESTIONS		ANSWERS	
<b>Q1.</b>	<p>Regarding the technical specification Annex II+III: technical specifications + technical offer for the 30.2 weight bridge platform, the requested measuring platform, compared to the requested measuring platform 31.2, has much weaker characteristics (performances) in terms of corrosion protection, platform lifespan, as well as ongoing maintenance.</p> <p>Considering the operating conditions of the existing scales, such as external conditions and frequency of measurements, we propose in section 30.2 that a measuring platform be offered with technical characteristics like 31.2, which are far more durable and almost eliminate the impact of corrosion on the platform.</p> <p>Can we offer in section 30.2 a measurement platform as specified in section 31.2?</p>	<b>A1.</b>	<p>Please refer to Change Notice No. 2 to Tender Dossier.</p>



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<b>Q2</b>	<p>The technical specification for measuring equipment described in 30.4 and 30.5 differs from the technical specification for the scale in section 31 3.2 and 31.4. and 31.4.3.</p> <p>Due to the uniformity of the offered measuring electronics (indicators and load cells) as well as due to simplified maintenance (spare parts), we propose in sections 30.4 and 30.5 to unify the technical characteristics as well as the technical specifications in sections 31 3.2 and 31.3 which meet the conditions for full connection with the automation system.</p> <p>Can the offered measuring equipment for aboveground scales be identical to that for pit scales 31. 3.2 and 31.4.and 31.4.3?</p>	<b>A2</b>	Please refer to Change Notice No. 2 to Tender Dossier.
<b>Q3</b>	<p>Direct Printer Port (30.5.3)</p> <p>Modern weight indicators no longer include direct printer ports as standard hardware. Current industry practice relies on digital communication and weighing software for printing, data archiving, and reporting.</p> <p>Requiring a dedicated printer port necessitates additional hardware modules that:</p> <ul style="list-style-type: none"><li><input type="checkbox"/> Increase equipment cost,</li><li><input type="checkbox"/> Introduce additional failure points,</li><li><input type="checkbox"/> Do not improve metrological performance,</li><li><input type="checkbox"/> Do not align with current digital weighing practices.</li></ul>	<b>A3</b>	Please refer to Change Notice No. 2 to Tender Dossier.



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	We kindly request consideration of removing this requirement and allowing printing via certified weighing software, which reflects current technological standards and ensures long-term compatibility		
<b>Q4</b>	<p>Measuring Platform – Section 30.2 vs. 31.2 Upon reviewing the specifications, the measuring platform under section 30.2 includes lower corrosion resistance and durability characteristics compared to section 31.2.</p> <p>Considering:</p> <ul style="list-style-type: none"><li>• Outdoor exposure,</li><li>• High traffic frequency,</li><li>• Long-term operational lifecycle,</li><li>• Maintenance cost implications, we believe offering a platform with the same technical characteristics as specified in section 31.2 would:</li><li>• Improve structural longevity,</li><li>• Reduce corrosion impact,</li><li>• Minimize long-term maintenance costs,</li><li>• Enhance operational reliability over time.</li></ul> <p>We kindly request confirmation whether offering in section 30.2 a platform equivalent to 31.2 would be acceptable.</p>	<b>A4</b>	Please refer to Change Notice No. 2 to Tender Dossier.
<b>Q5</b>	<p><b>Relation Between Item 12 and Item 30.1.3</b></p> <ul style="list-style-type: none"><li>• <b>Item 12</b> specifies 22 Application Workstations (2 per location according to the distribution list).</li></ul>	<b>A5</b>	a) The scales do not require a separate or independent computer system. The signal from the scales is transmitted directly to the



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	<ul style="list-style-type: none"><li>• <b>Item 30.1.3</b> requires an electronic weighbridge with included management and a licensed computer system approved by the Bureau of Metrology of the Republic of North Macedonia.</li></ul> <p>Please clarify:</p> <p>a) Whether the Application Workstations under Item 12 are intended to function as the licensed computer system required for the weighbridge. or</p> <p>b) Whether the weighbridge must be supplied with a separate, dedicated computer system independent from the Application Workstations under Item 12.</p>		<p>application workstation; therefore, no additional computer system is required.</p> <p>b) Please refer to Change Notice No. 2 to Tender Dossier.</p>
<b>Q6</b>	<p><b>Requirement for Training Certificates (Item 32.3)</b></p> <p>Item 32.3 requires submission of training certificates for 6 persons if the offered equipment is from a different manufacturer than the existing VMS.</p> <p>Please clarify:</p> <p>a) Does this requirement apply exclusively to the VMS software platform, or also to associated equipment (servers, cameras, storage, video wall controllers, etc.)?</p> <p>b) In case the offered solution includes equipment partially from the same manufacturer as the existing VMS and partially from a different manufacturer, is the submission of training certificates still mandatory?</p> <p>We request your guidance in order to ensure full compliance with the tender requirements.</p>	<b>A6</b>	<p>a) Please check the Technical specification where VMS is considered as compact system comprise of hardware and software elements</p> <p>b) Please refer to Change Notice No. 2 to Tender Dossier</p>



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